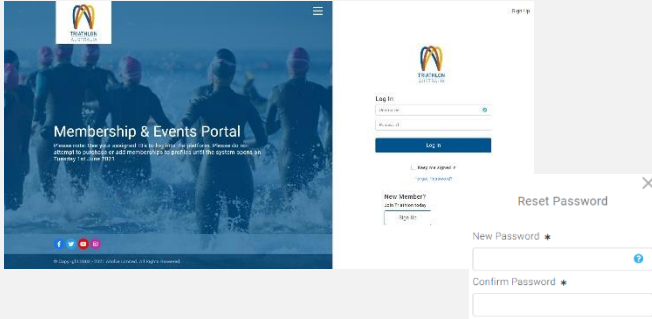
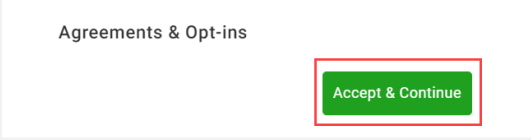
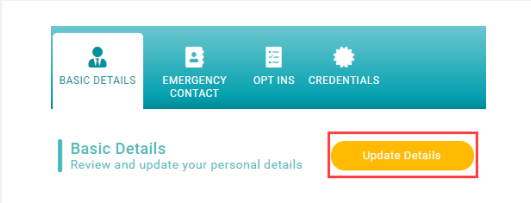


# 2021/2022 TRIATHLON AUSTRALIA MEMBERSHIP

## GUIDE TO RENEWING: MEMBERS

### RENEWING YOUR TRIATHLON MEMBERSHIP

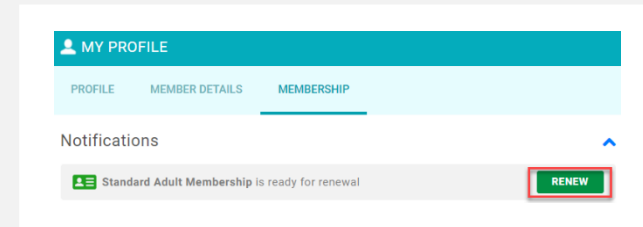
STEP		
1	<p><b>Login to GoMembership</b>            Visit <a href="https://triathlonaustralia.justgo.com">https://triathlonaustralia.justgo.com</a> to access Triathlon Australia member portal.</p> <p><b>Login</b> into the member portal using the <b>username emailed to you</b> in your reminder email and <b>click the 'Forgot password?' link to reset your password</b> and login into your account.</p>	
2	<p><b>Agreements &amp; Opt-ins</b>            Read through and agree to the Triathlon Australia waivers that will show.</p>	
3	<p><b>Check your details</b>            You will then be taken to your profile screen. These details have been imported from your profile in Active. If your details are incorrect or you would like to change them, please select <b>Update Details</b> to make these changes. Remember to click save once complete.</p>	

**4 Start your renewal**  
 Click on the **MEMBERSHIP** button in the top header. Your current membership from the 2020/2021 season has been mapped to your profile, including your club which will be displayed on the right sidebar.

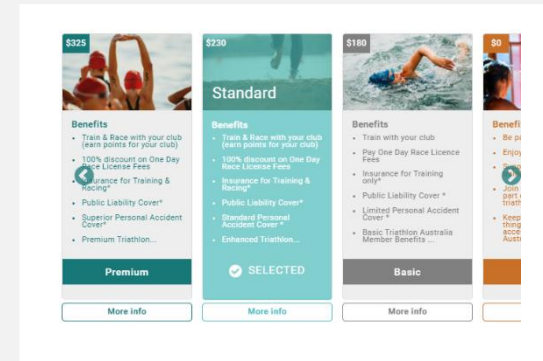
Select the green **RENEW** button and the membership tile on the next screen will be preselected. You can change this by clicking on any of the other available memberships.

**If you do not have the renew notification because** your membership has expired, you can click on the club tile at the bottom of the screen. You will be then shown the club membership offerings. Click on the relevant membership tile to make your selection.

*\*If you are adding a new club this year, see the footnote at the end of this guide.*



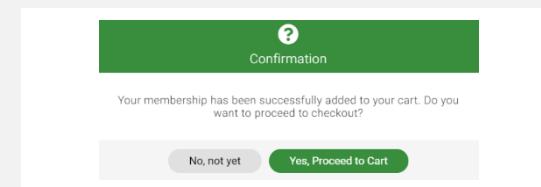
**5 Select your membership**  
 The available membership categories will be displayed. Once you have made your selection, complete any information required, including Emergency Contact details. Click Finish once you are done.

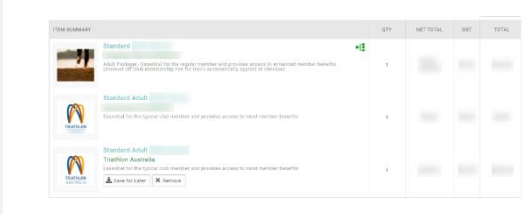
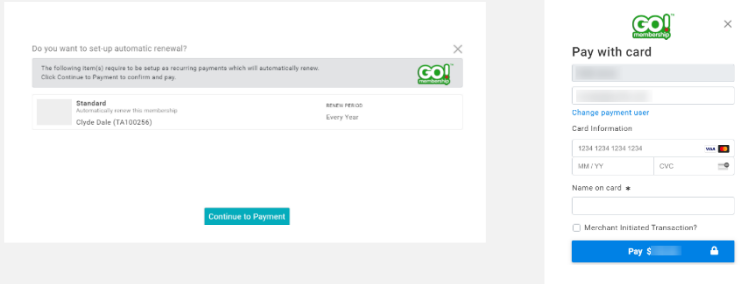
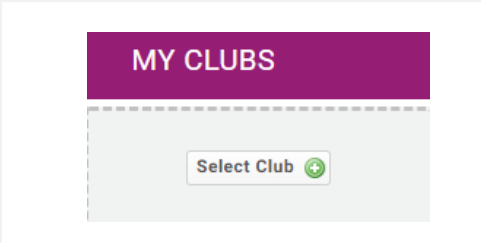


**6** You will receive a pop-up asking if you want to proceed to cart.

**If you are a Technical Official, Coach, or Professional Athlete please add on your specific membership category now by selecting 'No, not yet' on this pop-up.** This will return you to the membership selection page, where you can click on your relevant category and add the membership to your cart.

**If you do not need any additional membership packages please select Yes, Proceed to Cart** and proceed to Step 7.



<p>7</p>	<p>Once you are ready, please continue through to the checkout.</p> <p><b>Your state (STTA) and Triathlon Australia memberships will be automatically linked to the memberships you are purchasing.</b></p> <p>If there are any discounts applied you can select the (i) in the order summary box to see the description.</p>	
<p>8</p>	<p>Click on Pay with Card.</p> <p>A subscriptions pop-up will appear – this is your automatic renewal confirmation. By default these are turned on, however you can amend this after completing your purchase.</p> <p>Select <b>Continue to Payment</b> and complete your card details.</p>	
<p>9</p>	<p><b>You will receive a payment receipt via email</b> and an automatic membership confirmation email.</p>	
<p>*</p>	<p>Footnote: To add additional clubs, choose Select Club from the top of the right sidebar. This will open the Club Finder. Type in the name of your club or search for one using the postcode or suburb function. This field will be prepopulated with the postcode from your profile. Your current clubs will be noted using green pins.</p> <p>Click Select Club. It will be added to your profile page clubs list. The available membership categories will be displayed. Fill in any additional details and select Finish.</p>	

## MEMBER SUPPORT

Questions about Triathlon Australia membership or having trouble renewing? Get in touch with our membership team:

[info@triathlon.org.au](mailto:info@triathlon.org.au)

(02) 8488 6200

View our Membership FAQs at [triathlon.org.au](http://triathlon.org.au)