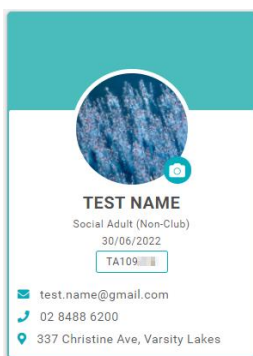


# JustGo Help Sheet: Manage Your Membership



## YOUR TA MEMBERSHIP NUMBER

When logged in to your account in the portal, you will see your name, address, membership number and membership status on the left hand side. If you can't see this, click on **My Profile** in the menu.

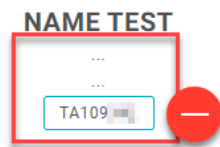
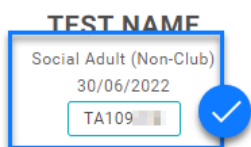


## IS MY MEMBERSHIP CURRENT?

All account holders in the system are provided a TA ID Number which is tied to their account, but that doesn't mean you automatically hold a membership.

You can view your Triathlon Australia membership status between the name and the TA number. Your most current membership will display with its expiry date.

If there is a date showing in the past or only '...', then it means that this account doesn't hold a current Triathlon Australia membership.

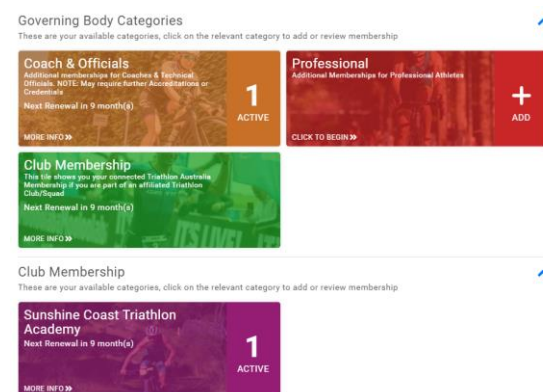


## VIEW YOUR MEMBERSHIPS

To view any memberships you have, please select the **Membership** tab in the menu bar.



From there you will see any memberships held with Triathlon Australia (Governing Body) and any connected clubs you may be with. If you hold a membership in a certain category it will be listed as **Active** and clicking through will give you a summary.



## WHERE IS MY LICENCE CARD?

Aside from receiving a copy in your confirmation email, you can also download a copy in the portal. In the **Membership** area, select one of your active categories. If a licence card is available to download it will be indicated with a green download icon. This will appear as a PDF.

