



TRIATHLON

NORTHERN TERRITORY

Hardship Policy

On request, Triathlon Northern Territory may assess a member's eligibility for assistance under the financial hardship policy and, in doing so, must take into account the member's individual circumstances.

Financial hardship may be defined as: a situation where a program participant is unable, reasonably, because of illness, unemployment, low income or other reasonable cause, to pay for the costs of membership or services. Financial hardship can be of limited or long term duration, and may commonly arise in circumstances including, but not limited to, loss of employment, family breakdown, illness including physical incapacity, hospitalisation or mental illness, or death in the family. Financial hardship basically involves an inability of the member to pay bills, rather than an unwillingness to do so.

A decision to waive or discount membership or program participation fees may be granted at the discretion of the Triathlon Northern Territory board. To claim such a discount, an application may be made to the Executive Officer or office bearer of the Triathlon NT board. If a clear discretionary decision cannot be determined, de-identified evidence of inability to pay may be gathered and presented to the next board meeting for discussion. All such discussions must be kept confidential to protect the privacy of individuals concerned.